

Elizabeth Chen Christenson, MD

Enclosed is your New Patient Information Packet.

Please read everything carefully and sign where indicated.

Your packet includes the following:

1. General Patient Questionnaires (11 pages)
(Additional 7 pages of pain questionnaires for pain patients)
2. Consent to Treatment Form
3. Financial Policy Form
4. Patient Financial Account Registration form
5. Cancellation Policy Form
6. Medicare Medical Necessity Form (if applicable)
(Advance Beneficiary Notice - CMS-R-131-G)
7. Notice of Privacy Practices (2 pages).
8. Consent for use and disclosure of health information
9. Acknowledgement of receipt of notice of privacy practices

For more information about Elizabeth Chen Christenson, MD, L.Ac.
please visit www.chimedicalcenter.com

Note: Please make copy of all the above documents for your own record.

If you have any questions, please feel free to contact Elizabeth Chen
Christenson, MD at 808-261-7801.

Financial Policy

Thank you for choosing Elizabeth Chen Christenson, MD as your health care provider. Dr. Christenson is committed to the success of your treatment. The following is a statement of our financial policy which we request you read and sign prior to any treatment.

Please be advised that all services rendered by Elizabeth Chen Christenson, MD, are non-refundable and payable upon receipt. Make check payable to Elizabeth Chen Christenson, MD

REGARDING INSURANCE

1. The policy of this office is FEE FOR SERVICE.
2. Elizabeth Chen Christenson, MD is a provider for HMSA and Medicare.
If you have HMO with HMSA you will need your primary care doctor referral note to HMSA.
If you do not have HMSA coverage, Dr. Christenson will provide you Insurance coding for you to submit to your insurance company for reimbursement.
3. Your insurance company may require additional information to process your claims, if the request is extensive, there may be a charge for resubmission of claims, copies of your records, letters of medical necessity, and narrative reports by the doctor. Dr. Christenson's office will confirm this charge with you before processing any documents. We are doing everything we can to keep our fees down, however, the increase in insurance correspondence and requests has caused an added expense to our office.
5. Please be aware that some medical services, including medical acupuncture and other alternative treatments, may not be covered by all insurance companies.
It is patient's responsibility to check with your insurance policy.
It is patient's responsibility to pay the uncovered services.

TELEPHONE CALLS

All patients are encouraged to call with any questions they have concerning medical problems. However, it would be most unfair to other patients if the doctor left to answer every telephone call. It is highly advised that extensive consultation be made in person with a scheduled appointment. However, in the event of specific situations, extensive phone consultations will be charged at the regular office visit consultation rate.

Patient's / Guarantor's Signature: _____

Date: _____

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PATIENT FINANCIAL ACCOUNT REGISTRATION

Patient Information Date _____
Name _____ Soc. Sec.# _____
 Last Name First Name Initial
Address _____ City _____ State ___ Zip _____
Sex: _Male _Female Age ___ Birthdate _____ Home Phone # _____
Marital Status: Single ___ Married ___ Divorced ___ Widowed ___ Separated _____
Patient Employed By _____ Business Phone _____
Whom may we thank for referring you to this office ? _____
In case of emergency, whom should we contact ? _____ Phone _____

Primary Insurance

Person Responsible for Account _____
Relationship to Patient _____ Birthdate _____ Soc. Sec # _____
Address _____ City _____ State _____ Zip _____ Phone _____
Person Responsible Employed by _____ Phone # _____
Insurance Company _____
Contract# _____ Group# _____ Subscriber# _____
Names of other dependents covered under this plan _____

Additional Insurance

Is patient covered by additional insurance? _____ Yes _____ No
Subscriber Name _____ Relation _____ Phone # _____
Address _____ City _____ State ___ Zip _____
Subscriber Employed By _____ Phone # _____
Insurance Company _____
Contract# _____ Group# _____ Subscriber# _____

CANCELLATION POLICY

There is a policy of charging a fee for missing an appointment or canceling with less than 48 hours notice.

The purpose of this fee is to encourage our patients to take their appointments as seriously as we do. That time is reserved for them, and if the schedule is not adhered to, then other patients who need "same day" urgent visits, or earlier appointments than the schedule permits, are being obliged to wait longer than necessary.

Cancellations of convenience or last minute schedule conflict will be your responsibility. The fee is \$75.00 and the patient will be billed accordingly.

Patient's signature

Date

rev. 4/08

**Elizabeth Chen Christenson, MD - Medicare Patients
Advance Beneficiary Notice (CMS-R-131-G) For General Use**

Patient's Name: _____ Medicare #: _____

NOTE: You need to make a choice about receiving these health care items or services.

We expect that Medicare will not pay for the item(s) or service(s) that are described below. Medicare does not pay for all of your health care costs. Medicare only pays for covered items and services when Medicare rules are met. The fact that Medicare may not pay for a particular item or service does not mean that you should not receive it. There may be a good reason your doctor recommended it.

Right now, in your case. Medicare probably will not pay for -
Acupuncture and Oriental Medicine

Medicare will only pay for services that are determined to be "reasonable and necessary" under Section 1862 (a) (1) of the Medicare law. If Medicare determines that particular service, although it would otherwise be covered, is "not reasonable and necessary" under Medicare program standards. Medicare will deny payment for that service. I believe that, in your case. Medicare is likely to deny payment for acupuncture and Oriental Medicine, it is not a service for which Medicare provides coverage, neither the office visit in conjunction with the treatment.

The purpose of this form is to help you make an informed choice about whether or not you want to receive these items or services, knowing that you might have to pay for them yourself.

PLEASE CHOOSE ONE OPTION. CHECK ONE BOX. SIGN & DATE YOUR CHOICE.

Option 1. YES. I want to receive these services.

I understand that Medicare will not pay for these services.

I agree to be personally and fully responsible for payment.

I understand I can appeal Medicare's decision.

Option 2. NO. I have decided not to receive these items or services.

I understand that you will not be able to submit a claim to Medicare and that I will not be able to appeal your opinion that Medicare won't pay.

Signature of patient _____

or person acting on patient's behalf

Date _____

NOTE: Your health information will be kept confidential. Any information that we collect about you on this form will be kept confidential in our offices. If a claim is submitted to Medicare, your health information on this form may be shared with Medicare. Your health information which Medicare sees will be kept confidential by Medicare.
OMB Approval No. 0938-0566 Form No. CMS-R-131-G (June 2002).